

**ARMOR CRETE LLC**  
**PRAIRIEVILLE, LOUISIANA**  
**EXHIBITS**

**EXHIBIT No. 1.....Report of Apparent Violation by Carl Bourque, Compliance Supervisor**

**EXHIBIT No. 2.....Copy of Agreement and Payments**

**EXHIBIT No. 3.....Copy of Homeowner's Complaint**

**EXHIBIT No. 4.....Copy of a Previous Homeowner's Complaints under \$7500.00**

**EXHIBIT No. 5.....Copy of Armor Crete LLC website information**

**EXHIBIT No. 6.....Photos of Home Located at 1009 Colonial Club drive, Harahan, Louisiana  
70123**

**EXHIBIT No. 7.....Secretary of State Detailed Record with LSLBC Contact View Screen**

**EXHIBIT No. 8.....Voluntary Cease Request Letter**

**EXHIBIT No. 9.....Notice of Hearing and Subpoena of Records and Documents**

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**SYNOPSIS**

- 1. Contractor attempted to undertake, offered to undertake, or agreed to perform home improvement contracting services in the amount of \$10,547.00 without possessing a State Home Improvement Registration.**
- 2. Job has to be redone.**
- 3. First citation to appear before the Residential Building Subcommittee.**

1



2



## Sales Agreement

Armor Crete LLC who is here after referred to as "Contractor", hereby sells to the following customer the below mentioned services. The said customer hereby buys from Contractor, services subject to the price, terms and conditions set forth below on this page and the reverse side.

Customer <u>Margaret Caruso</u>	Job Name <u>Peace of Home Elder Residences</u>
Address <u>1009 Colonial Club Dr.</u>	Job Address _____
City <u>Harrahan</u>	City _____
State <u>LA 70123</u>	State _____
Phone <u>504-439-1449</u>	Cell _____
Customer Email <u>Peaceofhome.LLC@gmail.com</u>	Job Number _____
Description of Work	
<u>Basic Resurface with thin finish and Micro Finish 1875 sq ft.</u>	
<u>Reflector Enhancer Premium - with Satin Finish Coffee</u>	
<u>PT4 - base coat Epoxy = 0</u>	

Armor Crete LLC hereby offers to sell and to arrange on Customer's behalf for installation of the above materials for the amount shown below.

100% Website discount  $6.25 @ 1875 = 11,718.75$   $3,906.25$   
The total price for described work is \$ 10,547.00. The deposit of \$ 3,520.00

is due at the signing of this agreement. This deposit is required prior to the ordering of Customer's materials and Customer being added to Armor Crete's installation list.

Make checks payable to Armor Crete.

### Acceptance of Terms of Service

Purchaser Signature Margaret Caruso Purchaser Print Margaret Caruso Date 10/3/2014  
Representative Signature Cory Rowe Representative Print Cory Rowe Date 10/3/2014



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Address <u>1009 Colonial Club dr.</u>	Job Address _____
City <u>Havahan</u>	City _____
State <u>LA 70123</u>	State _____
Phone <u>504-439-1449</u>	Cell _____
Customer Email _____	Job Number _____
Description of Work	
<u>Diamond grinding + Patch work</u>	
<u>Reflector Enhancer - with Satin Finish - coffee and PT4 Epoxy base coat</u>	
<u>1975 sq ft @ 6.25 and 10% website discount</u>	

Armor Crete LLC hereby offers to sell and to arrange on Customer's behalf for installation of the above materials for the amount shown below.

The total price for described work is \$ 10,547. The deposit of \$ 3520 <sup>paid on 10/3/14</sup> Cory Rowe is due at the signing of this agreement. This deposit is required prior to the ordering of Customer's materials and Customer being added to Armor Crete's installation list.

Make checks payable to Armor Crete.

6,027 Left  
CTR

1006 <sup>CTR</sup> 11/5/14 <sup>paid</sup> Cory Rowe  
4,520 total paid  
CTR

**Acceptance of Terms of Service**

Purchaser Signature Margaret Caruso Purchaser Print Margaret Caruso Date 11/5/2014

Representative Signature Cory Rowe Representative Print Cory Rowe Date 11/5/2014



# ARMOR CRETE

37459 Ultima Plaza Blvd., Ste B236, Prairieville, LA 70769 - (844) 84-ARMOR - (225) 313-8110

**Engineered High Performance Surfaces & Flooring by Elite Crete Systems**

**Industrial Coatings** – Total Square Footage: 1675 ft<sup>2</sup>

### Demolition & Surface Prep:

- o Removal of Carpet or Linoleum \$0.50 ft<sup>2</sup> (diamond grinding / resurfacing recommended)
- o Standard Removal of Wood \$1.00 ft<sup>2</sup> - (diamond grinding / resurfacing recommended)
- o Heavy Duty Removal of Wood \$1.50 ft<sup>2</sup> - (diamond grinding / resurfacing recommended)
- o Removal of Tile \$1.50 ft<sup>2</sup> - (diamond grinding / resurfacing recommended)
- o *greed b p. 3.14* → Diamond Grinding of Flooring Surface \$1.00 ft<sup>2</sup> (RECOMMENDED on all existing slabs that are not new pours – Prepayment Required – Barter not available)
- o *Jeremy 937.50* 12, 36, 60 and/or 180 grit floor grinding/screening INCLUDED \$0 ft<sup>2</sup> (if applicable)
- o ● Basic Resurfacing of Concrete with THIN-FINISH™ & MICRO-FINISH™ \$1.50 ft<sup>2</sup> — *deleted 11.3.14*

Area(s) Totals: \_\_\_\_\_

### Application of Flooring:

- o Residential
- o Commercial
- o Industrial

*new total  
\$9609.50*

### Flooring System Construction:

- o **Reflector™ Enhancer Classic Flooring System** \$3.75 ft<sup>2</sup> – This is a fluid applied floor coating for residential, commercial and industrial applications where a durable, long lasting yet aesthetically unique and custom floor is required. The resin components have a tremendous increase in tensile strength, compressive strength and abrasion resistance compared to traditional flooring options and provides extreme durability for high traffic areas.
  - o (OPT) E100-VB5™ Epoxy Vapor Barrier primer \$0.75 ft<sup>2</sup> – epoxy vapor barrier primer
  - o (OPT) E100-PT4™ Pigmented Epoxy base coat \$0.75 ft<sup>2</sup> - RECOMMENDED
  - o E100-PT1™ Crystal Clear Epoxy coating with Reflector™ Enhancer
    - o Primary Color \_\_\_\_\_ Percentage \_\_\_\_\_
    - o Secondary Color \_\_\_\_\_ Percentage \_\_\_\_\_
  - o AUS-V™ Aliphatic Urethane topcoat
    - o Satin finish
    - o High-Gloss finish
- o ● **Reflector™ Enhancer Premium Flooring System** \$4.75 ft<sup>2</sup> – This version of Reflector™ Enhancer has a clear coat before the top coat for a thicker coating and deeper appearance.
  - o (OPT) E100-VB5™ Epoxy Vapor Barrier primer \$0.75 ft<sup>2</sup> – epoxy vapor barrier primer
  - o (OPT) E100-PT4™ Pigmented Epoxy base coat \$0.75 ft<sup>2</sup> - RECOMMENDED
  - o E100-PT1™ Crystal Clear Epoxy coating with Reflector™ Enhancer
    - o Primary Color \_\_\_\_\_ Percentage \_\_\_\_\_
    - o Secondary Color \_\_\_\_\_ Percentage \_\_\_\_\_
  - o E100-PT1™ Crystal Clear Epoxy clear coat

- AUS-V™ Aliphatic Urethane topcoat
  - Satin finish
  - High-Gloss finish
  
- **Reflector™ Enhancer Ultra-Premium Flooring System** \$6.75 ft<sup>2</sup> – This version of Reflector™ Enhancer is applied twice as thick and has a clear coat, also applied twice as thick, before the top coat for a super thick coating and very deep appearance.
  - (OPT) E100-VB5™ Epoxy Vapor Barrier primer \$0.75 ft<sup>2</sup> – epoxy vapor barrier primer
  - (OPT) E100-PT4™ Pigmented Epoxy base coat \$0.75 ft<sup>2</sup> - RECOMMENDED
  - E100-PT1™ Crystal Clear Epoxy coating with Reflector™ Enhancer (Double Mils)
    - Primary Color \_\_\_\_\_ Percentage \_\_\_\_\_
    - Secondary Color \_\_\_\_\_ Percentage \_\_\_\_\_
  - E100-PT1™ Crystal Clear Epoxy clear coat (Double Mils)
  - AUS-V™ Aliphatic Urethane topcoat
    - Satin finish
    - High-Gloss finish
  
- **Hermetic™ Neat Floor** \$1.50 ft<sup>2</sup> – 100% solids pigmented epoxy coating and an optional orange peel protective top coat. Neat Floor creates a very durable finish that is easy to clean and maintain while proving resistance to wear abrasion, petrochemicals and contaminants.
  - (OPT) E100-VB5™ Epoxy Vapor Barrier primer \$0.75 ft<sup>2</sup> – epoxy vapor barrier primer
  - E100-PT4™ Pigmented Epoxy floor coating - a 100% solids, pigmented epoxy
  - (OPT) E100-PT4™ Pigmented Epoxy orange peel top coat \$1.00 ft<sup>2</sup>
  - (OPT) E100-PT1™ Crystal Clear Epoxy top coat \$1.75 ft<sup>2</sup> - 100% solids high gloss finish
  - (OPT) E100-NV4™ Standard Duty Novolac Epoxy clear top coat \$1.75 ft<sup>2</sup> – for above average corrosive or chemical contaminates
  - (OPT) E100-NV5™ High Performance Novolac Epoxy clear top coat \$2.25 ft<sup>2</sup> – for severe corrosive or chemical contaminates
  
- **Hermetic™ Flake Floor** \$3.25 ft<sup>2</sup> – This aesthetic floor consists of the same products and performances used in the Neat Floor with multi-colored vinyl flakes being imbedded and fused between layers providing an appealing look and increased slip resistance.
  - (OPT) E100-VB5™ Epoxy Vapor Barrier primer \$0.75 ft<sup>2</sup> – epoxy vapor barrier primer
  - E100-PT4™ Pigmented Epoxy base coat - a 100% solids pigmented epoxy
  - Choice of Flake (100% coverage pattern unless lesser coverage requested)
  - E100-PT1™ Crystal Clear Epoxy top coat- 100% solids high gloss finish
    - (OPT) AUS-V™ Aliphatic Urethane (1 coat) \$0.75 ft<sup>2</sup> - 85% Solids GLOSS
    - (OPT) AUS-V™ Aliphatic Urethane + AGG (1 coat) \$0.75 ft<sup>2</sup> - 85% Solids SATIN
  - (OPT) E100-NV4™ Standard Duty Novolac Epoxy clear top coat \$0 ft<sup>2</sup> – (when used in place of PT1™ top coat) – for above average corrosive or chemical contaminates
  - (OPT) E100-NV5™ High Performance Novolac Epoxy clear top coat \$0.50 ft<sup>2</sup> - (when used in place of PT1™ top coat) – for severe corrosive or chemical contaminates
  
- **Hermetic™ Color Quartz Floor** \$3.75 ft<sup>2</sup> – This extremely durable and aesthetic floor consists of the same products and performances used in the Flake Floor with colored silica quartz being imbedded and fused between product layers providing an appealing look and increased slip and abrasion resistance making this floor one of the most comm only installed flooring systems.
  - (OPT) E100-VB5™ Epoxy Vapor Barrier primer \$0.75 ft<sup>2</sup> – epoxy vapor barrier primer
  - E100-PT4™ Pigmented Epoxy base coat - 100% solids pigmented epoxy
  - Choice of Colored Quartz

- E100-PT1™ Crystal Clear Epoxy top coat 100% solids high gloss finish
  - (OPT) AUS-V™ Aliphatic Urethane (1 coat) \$0.75 ft<sup>2</sup> - 85% Solids GLOSS
  - (OPT) AUS-V™ Aliphatic Urethane + AGG (1 coat) \$0.75 ft<sup>2</sup> - 85% Solids SATIN
- (OPT) E100-NV4™ Standard Duty Novolac Epoxy clear top coat \$0 ft<sup>2</sup> – (when used in place of PT1™ top coat) – for above average corrosive or chemical contaminants
- (OPT) E100-NV5™ High Performance Novolac Epoxy clear top coat \$0.50 ft<sup>2</sup> – (when used in place of PT1™ top coat) – for severe corrosive or chemical contaminants
  
- **Hermetic™ Mica Flake Floor** \$4.25 ft<sup>2</sup> – This extremely durable and aesthetic floor consists of the same products and performances used in the Flake Floor with colored mica being imbedded and fused between product layers providing a natural metallic luster and increased slip and abrasion resistance.
  - (OPT) E100-VB5™ Epoxy Vapor Barrier primer \$0.75 ft<sup>2</sup> – epoxy vapor barrier primer
  - E100-PT4™ Pigmented Epoxy base coat - 100% solids pigmented epoxy
  - Choice of Mica Flake
  - E100-PT1™ Crystal Clear Epoxy top coat 100% solids high gloss finish
    - (OPT) AUS-V™ Aliphatic Urethane (1 coat) \$0.75 ft<sup>2</sup> - 85% Solids GLOSS
    - (OPT) AUS-V™ Aliphatic Urethane + AGG (1 coat) \$0.75 ft<sup>2</sup> - 85% Solids SATIN
  - (OPT) E100-NV4™ Standard Duty Novolac Epoxy clear top coat \$0 ft<sup>2</sup> – (when used in place of PT1™ top coat) – for above average corrosive or chemical contaminants
  - (OPT) E100-NV5™ High Performance Novolac Epoxy clear top coat \$0.50 ft<sup>2</sup> – (when used in place of PT1™ top coat) – for severe corrosive or chemical contaminants
  
- **Hermetic™ Stout Floor** \$3.00 ft<sup>2</sup> – This extremely durable and affordable floor resurfacer consists of the same products and performances used in the Colored Quartz Floor with natural silica quartz rather than colored being imbedded and fused between product layers. Then top coated with a 100% solids, pigmented epoxy coating as a smooth finish to hide flaws and withstand high levels of abuse and impact.
  - (OPT) E100-VB5™ Epoxy Vapor Barrier primer \$0.75 ft<sup>2</sup> – epoxy vapor barrier primer
  - E100-PT4™ Pigmented Epoxy base coat - 100% solids pigmented epoxy
  - Natural Silica Quartz
  - E100-PT4™ Pigmented Epoxy top coat
  - (OPT) E100-NV4™ Standard Duty Novolac Epoxy clear top coat \$1.75 ft<sup>2</sup> – for above average corrosive or chemical contaminants
  - (OPT) E100-NV5™ High Performance Novolac Epoxy clear top coat \$2.25 ft<sup>2</sup> – for severe corrosive or chemical contaminants
  
- **Hermetic™ Paramount Floor** \$5.75 ft<sup>2</sup> (up to 250 mils) – This very durable, self-leveling floor repair resurfacer consists of the same products and performance used in the Stout Floor. It can be finished as a smooth or non-slip slightly granular where thicker repair coatings of 125-250 mils are required.
  - (OPT) E100-VB5™ Epoxy Vapor Barrier primer \$0.75 ft<sup>2</sup> – epoxy vapor barrier primer
  - E100-PT1™ Crystal Clear 100% solids Epoxy with Silica Flour and Flint Silica Sand
  - E100-PT4™ Pigmented Epoxy top coat
  - (OPT) E100-NV4™ Standard Duty Novolac Epoxy clear top coat \$1.75 ft<sup>2</sup> – for above average corrosive or chemical contaminants
  - (OPT) E100-NV5™ High Performance Novolac Epoxy clear top coat \$2.25 ft<sup>2</sup> – for severe corrosive or chemical contaminants
  
- **Hermetic™ Paramount Heavy Duty** \$8 ft<sup>2</sup> - \$12 ft<sup>2</sup> (250 mils+) – This heavy duty, trowel applied floor repair resurfacer consists of the same products and performance used in the

Paramount Floor. Ideal for areas in need of repair that require a thickness greater than 250 mils.

- (OPT) E100-VB5™ Epoxy Vapor Barrier primer \$0.75 ft<sup>2</sup> – epoxy vapor barrier primer
- E100-PT4™ Pigmented Epoxy wet primer - 100% solids pigmented epoxy
- E100-PT4™ Pigmented Epoxy mortar mix - 100% solids Epoxy with Flint Silica Sand
- E100-PT4™ Pigmented Epoxy top coat
- (OPT) E100-NV4™ Standard Duty Novolac Epoxy clear top coat \$1.75 ft<sup>2</sup> – for above average corrosive or chemical contaminants.
- (OPT) E100-NV5™ High Performance Novolac Epoxy clear top coat \$2.25 ft<sup>2</sup> – for severe corrosive or chemical contaminants.

**Option 1:**

- Demo & Prep - Basic Re surface with Thin Finish and Micro Finish
- Flooring Style - Reflector Enhancer - with satin Finish Coffee
- Flooring Construction - PT4 Epoxy Base coat .75 <sup>gave to them</sup> = .0

Total Rate per ft<sup>2</sup> \$ 6.25 @ 1875 ft<sup>2</sup> - Total \$ 11,718.75 (1/3 Deposit \$ 3,906.25)  
 10% off website 10,547 3,516

**Option 2:**

- Demo & Prep - \_\_\_\_\_
- Flooring Style - \_\_\_\_\_
- Flooring Construction - \_\_\_\_\_

Total Rate per ft<sup>2</sup> \$ \_\_\_\_\_ @ \_\_\_\_\_ ft<sup>2</sup> - Total \$ \_\_\_\_\_ (1/3 Deposit \$ \_\_\_\_\_)

**Recommended Option:**

- Demo & Prep - \_\_\_\_\_
- Flooring Style - \_\_\_\_\_
- Flooring Construction - \_\_\_\_\_

Total Rate per ft<sup>2</sup> \$ \_\_\_\_\_ @ \_\_\_\_\_ ft<sup>2</sup> - Total \$ \_\_\_\_\_ (1/3 Deposit \$ \_\_\_\_\_)

QUOTED PRICE IS GUARANTEED FOR 10 DAYS FROM \_\_\_\_\_ 2014



Armor Crete  
 37459 Ultima Plaza Blvd  
 Suite B236  
 Prairieville, LA 70769  
 (225) 313-8110  
 November 11, 2014

Margaret Caruso  
 1009 Colonial Club Dr  
 Harahan, LA 70123

Invoice for 1,875 ft<sup>2</sup> Reflector Enhancer Premium Flooring System.

Service	Rate per ft <sup>2</sup>	Rate Total
Prep Concrete Substrate	INCLUDED	\$0
Diamond Grinding of concrete surface (Pre-paid)	\$1	\$1,875
Patching and skim coating of surface with underlayment	\$0.50	\$937.50
E-100-PT4 Epoxy Base Coat – Medium Gray	\$0.75	\$1,406.25
E-100 PT1 Reflector Enhancer Premium Flooring System – Coffee	\$4.75	\$8,906.25
AUSV Aliphatic Urethane top coat – Satin Finish	INCLUDED	\$0
10 Year Warranty on Workmanship of Installation of Flooring System	INCLUDED	\$0
	Original Total	\$13,125
	Discounts Applied	- \$2,578
	Total	\$10,547
	Deposit Received	\$3,520
	Add'l Payment made for Diamond Grinding	\$1,000
	Amount Due at Time of Installation	\$6,027
<b>PLEASE MAKE CHECK PAYABLE TO            ARMOR CRETE            in the amount of \$6,027</b>		Thank you for your business.
(Balance may also be split into two equal payments. \$3,013.50 at completion of surface preparation & \$3,013.50 prior to installation of final topcoat.)		

*Paid \$3013.50 11-11-14 (M.M.) check # 214*  
*\$3013.50 Due on 11-13-14*

It is understood that Contractor will order materials to be installed as described above. Buyer agrees that the installation of materials shall be scheduled to begin within ten (10) days after notice by the Contractor and all work shall be scheduled for week days unless specifically noted on this form.

The balance of said Contractor is due in full by the purchaser at time of installation by Contractor. No balances will be financed by Contractor. Buyer agrees to pay Armor Crete LLC the amount specified above, which will cover the price of said materials and the installation for said materials only. Any deviation, alteration or addition to the above description of work will result in a change order and become an additional charge.

It is agreed that these items are purchased to buyer's specifications, and this agreement is not subject to cancellation. Verbal understandings and agreement with representatives shall not be binding unless set forth herein. Buyer further agrees to pay reasonable attorney fees, all collection costs and all court costs upon the collection of any agreement(s) contained herein.

The contract herein constituted is the contract in its entirety, and is not binding upon Contractor unless accepted by an authorized officer of Armor Crete LLC.

Contractor shall not be liable for delays due to fire, strikes, weather, war, government regulations, supplier or shipment delays, or any cause beyond Contractor's control. Buyer further agrees to pay all necessary building permits and inspection fees where required by local city ordinances.

Armor Crete LLC shall not be responsible or in any way liable if product cracks or heaves in the existing sub-surface caused by ground movement, earthquakes, hydro static pressure, other acts of God, or negligent acts of others. The chipping or cracking of the product which may result from such movement is not warranted by Contractor.

Buyer shall provide Contractor with reasonable access to job site. Contractor recognizes that he may have to maneuver through landscaping etc. and will use all possible care to prevent damage. Contractor does not assume responsibility for damage.

Buyer is responsible for removal of all furniture, rugs, décor and valuables from construction area. Buyer is responsible for keeping all people and animals out of Contractor's construction area during the construction process. Any foot traffic or interference with the application, drying, curing or installation will result in damage. Any damage caused will result in a delayed installation process and additional charges of labor and material for repair.

Contractor cannot use a customer's pool equipment. Contractor will leave the pool as clean as possible, although a professional pool cleaning may be required for work performed near or around a pool.

Contractor assumes no obligation for any claim regarding water damage or seepage damage to any area or object at all connected to Contractor's application.

If Contractor is forced to install at two separate times (as to allow access to the property), there is occasionally some variation in color, texture and appearance. Contractor will attempt to keep any color variations from happening but assumes no liability.

Professional post-construction clean up may be required upon completion of most installations and is not provided by Contractor nor is Contractor responsible for providing this service. Other than standard preparation, if buyer requires coverings to be placed and put down, buyer is responsible.

Removal of shoe molding is required for most interior remodeling applications and re-installation of shoe molding is not provided by Contractor. In applications where shoe molding was not previously installed, installation of shoe molding is recommended after construction is complete and is not provided by Contractor.

Contractor is not liable for any problems with the existing structure or subsurface. Contractor's products and coatings will not repair problems with the subsurface. Existing problems with the subsurface will remain underneath installed products and coatings of which will aid in concealment but will not eliminate.

Should buyer choose to relocate during installation, Contractor is not responsible for expenses incurred from hotels, etc and will not reimburse nor discount work performed.

Over time, depending upon variables such as exposure to the sun, weather, traffic and cleaning products used, the shine or clear coat may diminish. For normal maintenance, resealing will restore shine and re-strengthen the top layer. Regular polishing with a commercial grade floor finish is recommended for most interior applications and will delay or prevent the need to reseal.

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Sales Agreement

Armor Crete LLC who is here after referred to as "Contractor", hereby sells to the following customer the below mentioned services. The said customer hereby buys from Contractor, services subject to the price, terms and conditions set forth below on this page and the reverse side.

Customer Margaret Caruso Job Name
Address 1009 Colonial Club Dr. Job Address
City Haverhill City
State MA 70123 State
Phone 504-439-1449 Cell
Customer Email Job Number
Description of Work
Diamond gr. dding + patch work
reflector Enhancer - with satin finish - coffee and FT4 Epoxy base coat
1875 sq ft @ 6.25 and 10% website discount

Armor Crete LLC hereby offers to sell and to arrange on Customer's behalf for installation of the above materials for the amount shown below.

The total price for described work is \$ 10,547. The deposit of \$ 3520 is due at the signing of this agreement. This deposit is required prior to the ordering of Customer's materials and Customer being added to Armor Crete's installation list.

Make checks payable to Armor Crete.

Handwritten notes: 3520 paid on 10/31. Cory Rowe. 1000 11/5 paid. 4,500 paid. 6,047 left. CR

Acceptance of Terms of Service

Purchaser Signature Margaret Caruso Purchaser Print Margaret Caruso Date 11/5/2014
Representative Signature Cory Rowe Representative Print Cory Rowe Date 11/5/2014



**Pre-Construction Services, Inc.**

208 Parkside Dr.

Thibodaux, LA 70301

Telephone: (985) 447-4913

Fax: (985) 447-4913

E-Mail: [pcsthibodaux@bellsouth.net](mailto:pcsthibodaux@bellsouth.net)

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**PERSONAL USE VIDEO  
AT THE RESIDENCE OF  
1009 COLONIAL CLUB DR.**

CONTENTS: TYPED INDEX OF VIDEOS 1 OF 1. READ COUNTER  
ON SCREEN 00:00:00 AS HOURS: MINUTES:  
SECONDS. DISREGARD 10<sup>th</sup> OF SECONDS.

**VIDEO INDEX FOR THE PERSONAL USE VIDEO FOR THE  
RESIDENCE OF 1009 COLONIAL CLUB DR.**

COUNTER DESCRIPTION

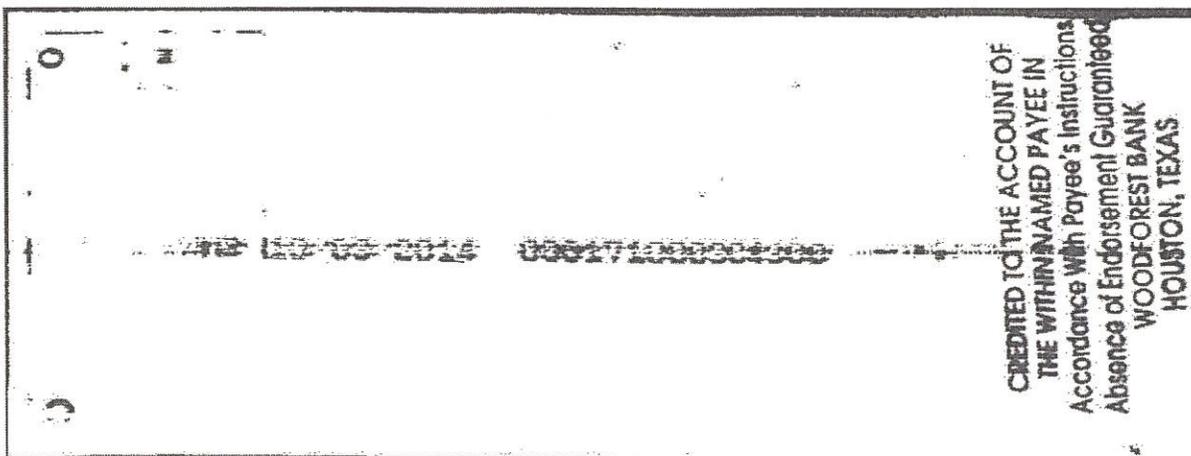
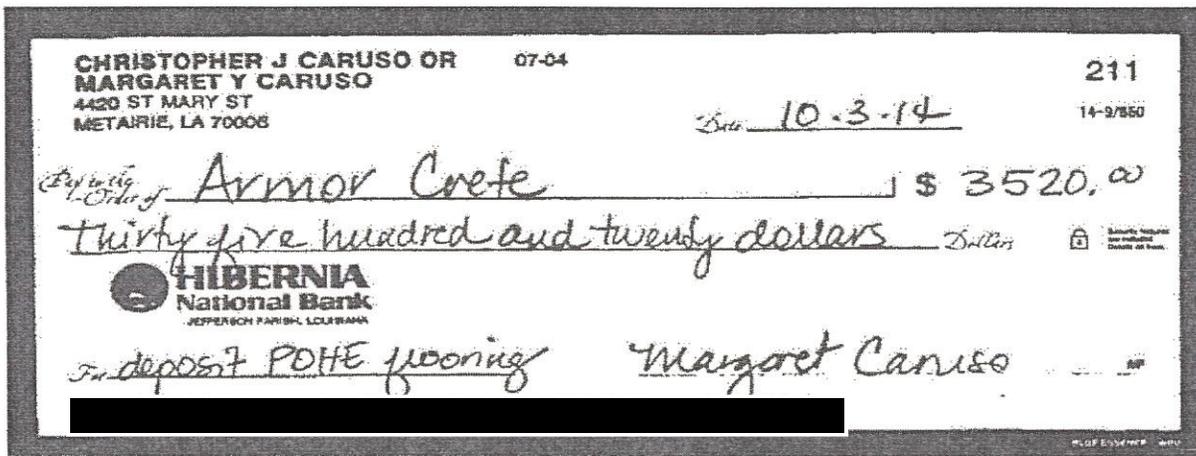
VIDEO 1 OF 1  
DATE 03/02/15

00:00:00	INTRODUCTION TO VIDEO #1 <b>1009 COLONIAL CLUB DR.</b>	<b>MARGARET CARUSO</b>
00:00:15	INTERIOR-FOYER	
00:04:02	LIVING ROOM	
00:12:10	DINING ROOM	
00:13:56	KITCHEN	
00:19:15	BEDROOM #1	
00:24:25	NORTH HALLWAY	
00:26:32	BEDROOM #2	
00:31:17	BEDROOM #3	
00:36:14	EAST HALLWAY	
00:38:46	BEDROOM #4	
00:45:45	EAST HALLWAY	
00:46:10	OFFICE	
00:48:34	END OF VIDEO #1	



### Check Image

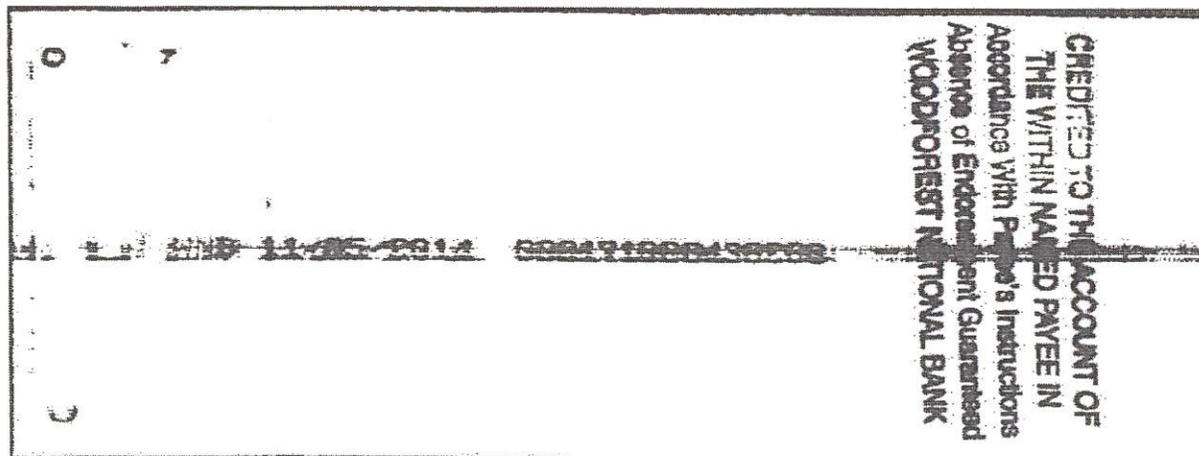
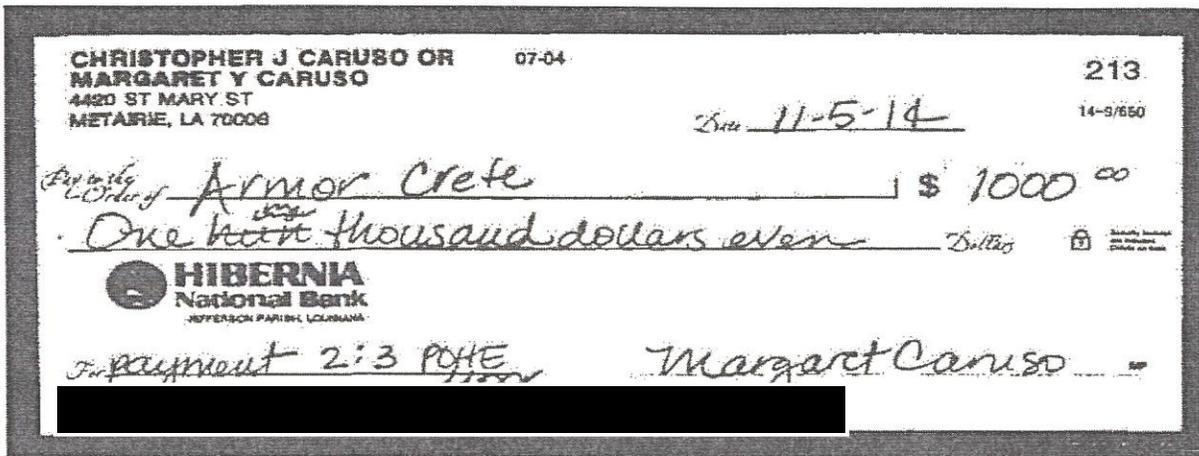
Account                      Rewards Checking...1487  
 Check Number              211  
 Posted Date                10/06/2014  
 Check Amount              \$3520.00





### Check Image

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 Check Number              213  
 Posted Date                11/06/2014  
 Check Amount              \$1000.00

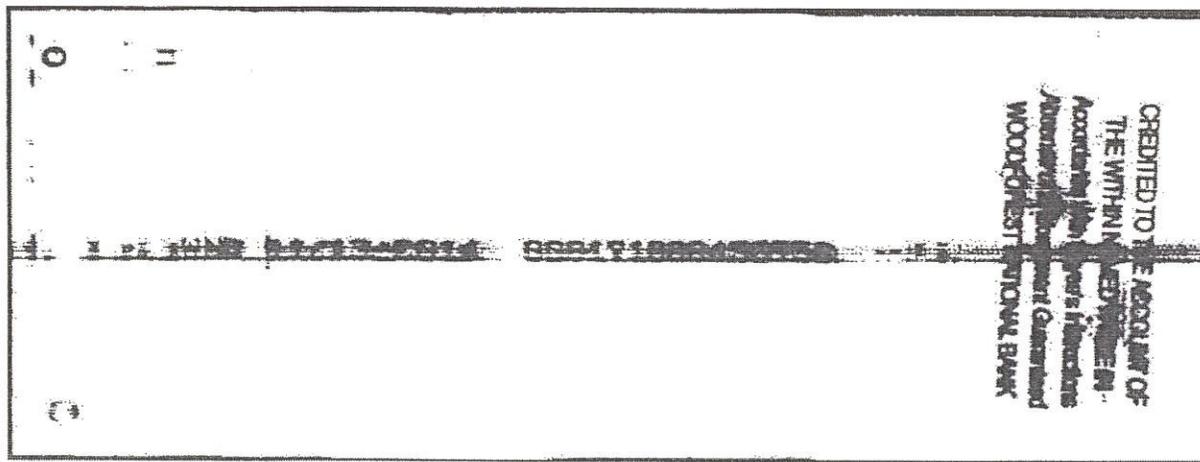
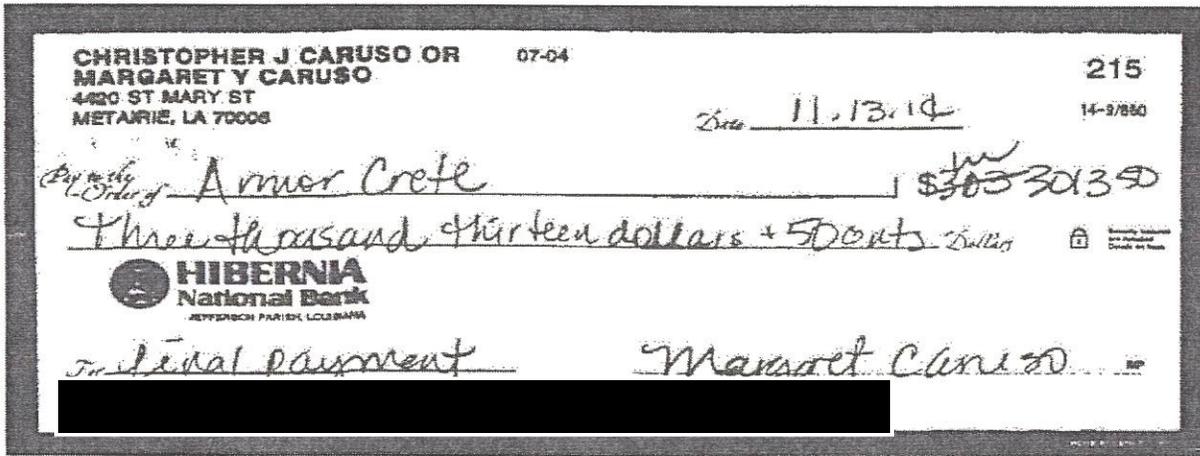






### Check Image

Account                      Rewards Checking...1487  
 Check Number              215  
 Posted Date                11/14/2014  
 Check Amount              \$3013.50



3

BOBBY JINDAL  
GOVERNOR



2015-354

MICHAEL B. MCDUFF  
EXECUTIVE DIRECTOR

JUDY DUPUY  
ADMINISTRATOR



State of Louisiana  
STATE LICENSING BOARD FOR CONTRACTORS

CONSUMER COMPLAINT FORM

Date: 3-13-2015 Total Contract Amount: \$ 10,547.00

Name of Person Filing Complaint: Margaret Caruso Relationship: owner

Homeowner(s): cmcmp, LLC

Property Address for Complaint: 1009 Colonial Club Dr

City: Harahan Parish: Jefferson State: LA Zip: 70123

Home Phone: \_\_\_\_\_ Cell Phone: (504) 439-1449 Work Phone: (504) 439-1449

CONTRACTOR INFORMATION FOR COMPLAINT

Contractor(s) Name: Jeremy Rowe + Michael Mizell

Company Name of Contractor: Armor Crete

Contractor(s) Address: 37459 Ultima Plaza Blvd Suite B236

City: Prairieville Parish/County: Ascension State: LA Zip: 70769

Office Phone: \_\_\_\_\_ Cell Phone: (225) 290-3883 Home Phone: \_\_\_\_\_

Name of Salesperson(s): Cory Rowe

NATURE OF COMPLAINT

Detailed Explanation of Complaint (Attach additional pages if necessary):

Please refer to Armor Crete Dispute dated 3.13.2015

Enclose the Following: Copy of Contract(s)/Proposal(s), Cancelled Checks/Receipts, Invoices, Advertising

Mail to: Louisiana State Licensing Board for Contractors, Attention: Residential Compliance  
2525 Quail Drive, Baton Rouge, Louisiana 70808-9042  
Fax: (225) 765-0947  
Email: [complaint@lslbc.louisiana.gov](mailto:complaint@lslbc.louisiana.gov)

I own a house located at 1009 Colonial Club Dr Harahan LA and am renovating. I did extensive research on flooring and decided upon a poured epoxy floor based not only on its appearance but its durability, water resistance and non-slip surface. I found Armor Crete on the Internet and contacted the company. I met with their sales manager Cory Rowe at the property. He personally saw the house several times before recommending to me the process to be used for the flooring application. On 10/3/2014 I signed a contract with Mr. Rowe to have 1875SF of epoxy floor installed. The contracted price was \$10,547.00 and based on Cory Rowe's review of the present condition of my slab, he wrote the contract and specified the slab would be covered with Thin Finish/Micro Finish (a thin layer of concrete) prior to application of the epoxy top-coat. I gave Armor Crete a check for the down payment of \$3250.00.

On 11/3/2014 the owners of Armor Crete came to the house to assess the slab prior to the job starting on 11/5/2014. I was then told my slab, which, in several areas, had a layer of residual vinyl flooring, would have to be diamond-ground and the vinyl removed prior to the floor being poured. The owners told me this cost would be over and above the amount of my original contract. I declined to pay any more money because the contract I entered was based on the expertise and recommendation of Cory Rowe, Armor Crete's sales manager. The owners assured me they would have no problem grinding off the vinyl and offered to trade the price of the diamond grinding for the thin concrete layer. On 11/4/2014, I reviewed the contract and realized the diamond grinding is \$0.50/SF less than the Thin Finish so I contacted the sales manager and asked that \$940.00 be deducted from my total. I was told that the installers would have to do a lot of patch work after the grinding and my request was denied.

On 11/5/2014 I was told I had to pay nearly \$1000.00 so Armor Crete could rent the grinder. At this time, I requested we sign a new contract specifying the diamond grinding instead of the Thin Finish and Armor Crete provided me with a new contract which we then signed.

On 11/13/2014 I was informed the job was complete and was required to make the final payment per the contract. We were instructed by the owners that we must not enter the residence during the application and then for three days after completion. Because of this, we were unable to assess the floors upon alleged completion of the job and prior to making final payment.

On 11/16/2014 my project manager entered the home and was immediately struck by the numerous deficiencies in the work of Armor Crete and the condition in which they left the floors. The floors are uneven, contain numerous, widespread gray trowel marks rising above the finished top layer, show many areas of bubbling and it is also very obvious the slab was not ground as the residual vinyl, in addition to drywall mud, is also bubbling through the top layer and can be easily seen through the top surface!

The Armor Crete sales manager was notified the evening of 11/16/2014 that the job was completely unacceptable. After countless texts he eventually did return to the home to assess the damages and made it clear to me the owners would be out to evaluate the floors. Over the next several months, many assurances were also made by him that the floors would be repaired to an acceptable condition.

The owners have not once returned to look at the floors nor have the floors been repaired. The repair estimate I received from another flooring installer is over \$28,000.00. I have many pictures of the floors and also hired a videographer to shoot a video so you will be able to see how severe and widespread the damage truly is.

I sincerely hope you can help me. I have made numerous attempts to get the company to cooperate with me to remedy this situation. I now will be forced to pay \$28,000.00 to repair what Armor Crete destroyed but have also been cheated out of the original \$10,547.00 I paid them. The last contact I have had with them was 1/21/2015. I stopped communicating with them because I realize they have absolutely no intention of honoring their contract.

I have printouts of every text message regarding this issue in addition to pictures and the video.

I have attempted to find out if they are licensed as Home Improvement Contractors and have found no information. I do have their insurance information but was told their policy does not cover shoddy workmanship. I was able to locate two other customers who were completely dissatisfied with their work. One of them told me your Board fined the owners of the company after she registered a complaint with you. The company also uses the name Acadiana Home Works. Please contact me at your earliest convenience so perhaps Armor Crete will not have the opportunity to lie and cheat anyone else.

Thank you for taking the time to read my complaint.

Margaret Caruso



(504) 439-1449

Contents Armor Crete Dispute

Contractor's Board Consumer Complaint Form

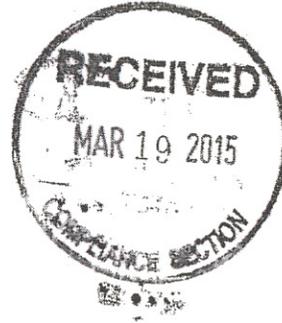
Copies of all cancelled checks

Copies of all signed contracts

Flash Drive containing pictures of the product/workmanship being disputed and pictures of the Armor Crete Website which shows how the epoxy floors are advertised to look when completed

DVD of flooring performed by professional videographer

Printed index of DVD contents



March 13, 2015

Margaret Caruso (504) 439-1449

4

2015-354

## Complaints

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**From:** PatraMae Boutte <pelbe@live.com>  
**Sent:** Tuesday, February 10, 2015 9:14 AM  
**To:** Complaints  
**Subject:** Contractor Complaint - PatraMae Boutte - 2015-01-22

### # General

- \* Date of incident: 2015-01-22
- \* Total contract amount: \$4147.00

### # Your Information

- \* Name: PatraMae Boutte
- \* Email: [pelbe@live.com](mailto:pelbe@live.com)
- \* Property address: 4107 Stelly Road
- \* City: New Iberia
- \* Parish: Iberia Parish
- \* Zip: 70560
- \* Telephone: 3373693242

### # Contractor Information

- \* Company name: Armor Crete/ Acadiana Home Works
- \* Name: Jeremy Rowe and Mike Mizel
- \* Address: 57459 Ultima Plaza Blvd. Ste. B236
- \* City: Praiveville, LA.
- \* Parish: Ascension Parish
- \* State: Louisiana
- \* Zip: 70769
- \* Telephone: 225-313-8110

### # Complaint Information

\* Detailed explanation: Acadiana Home Works/Armor Crete is a company that overlays existing concrete and scores or stencils designs, then colors and seals concrete to appear as though stone. A Deposit of 2020.00 for materials was given to Cory Rowe representing Armor Crete on August 25, 2014. Work was to begin two weeks after materials were received. After numerous call and an investigation by local police Jeremy Rowe and Mike Mizel appeared to do the work on 01/19/2015. The completed work is extremely poor and too rough to walk on. The lines showing the different stone like images are smeared, non existence, or doubled. Their Foot prints are visible and some areas are not colored at all.

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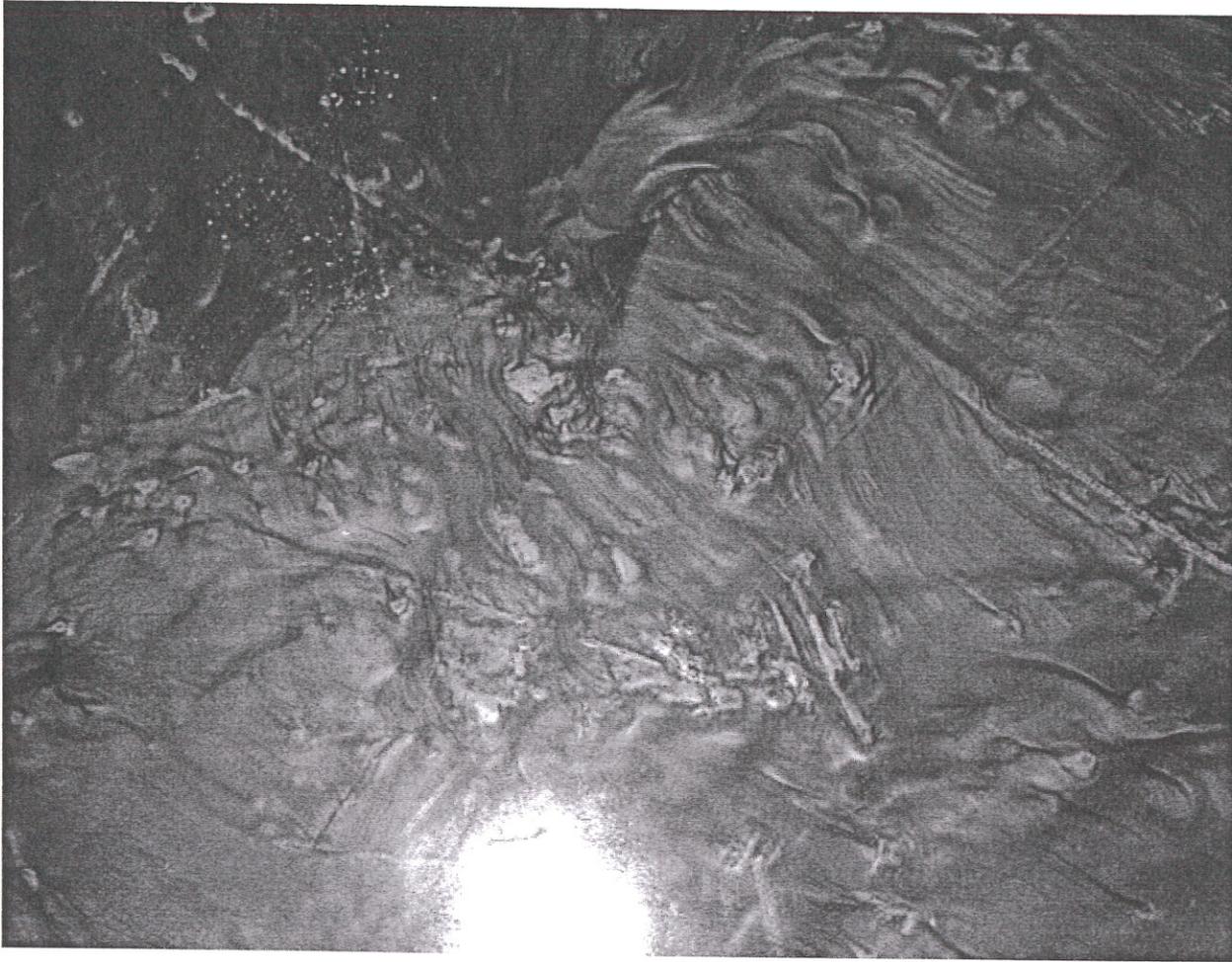
This e-mail was sent from the LSLBC website's contractor complaint form.

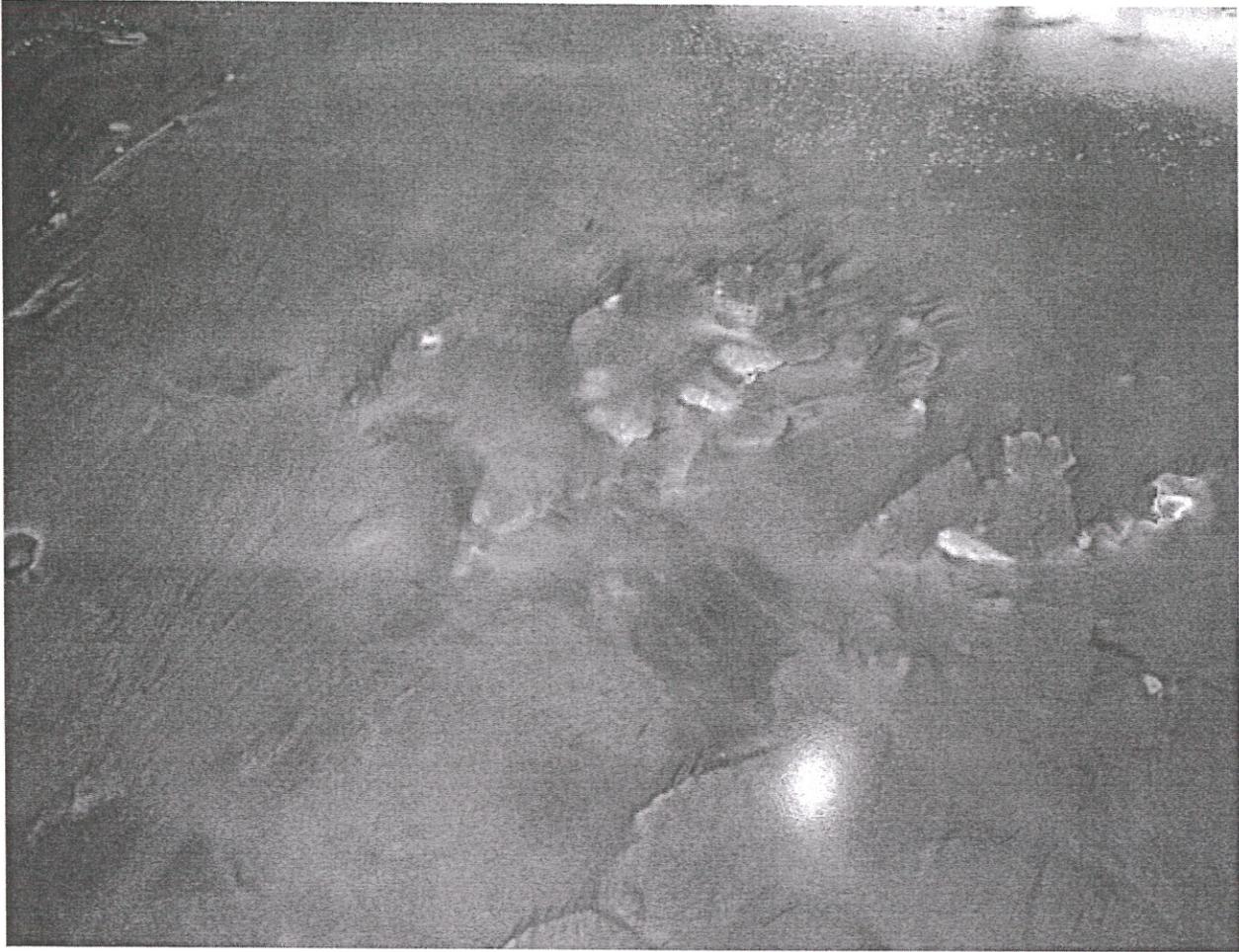
LSLBC Confidentiality Notice: This communication, including attachments, is intended only for the addressee(s), and may contain information that is proprietary, privileged confidential, or otherwise protected from disclosure. Dissemination, distribution or copying of this communication or the information attached hereto by anyone other than the intended











5



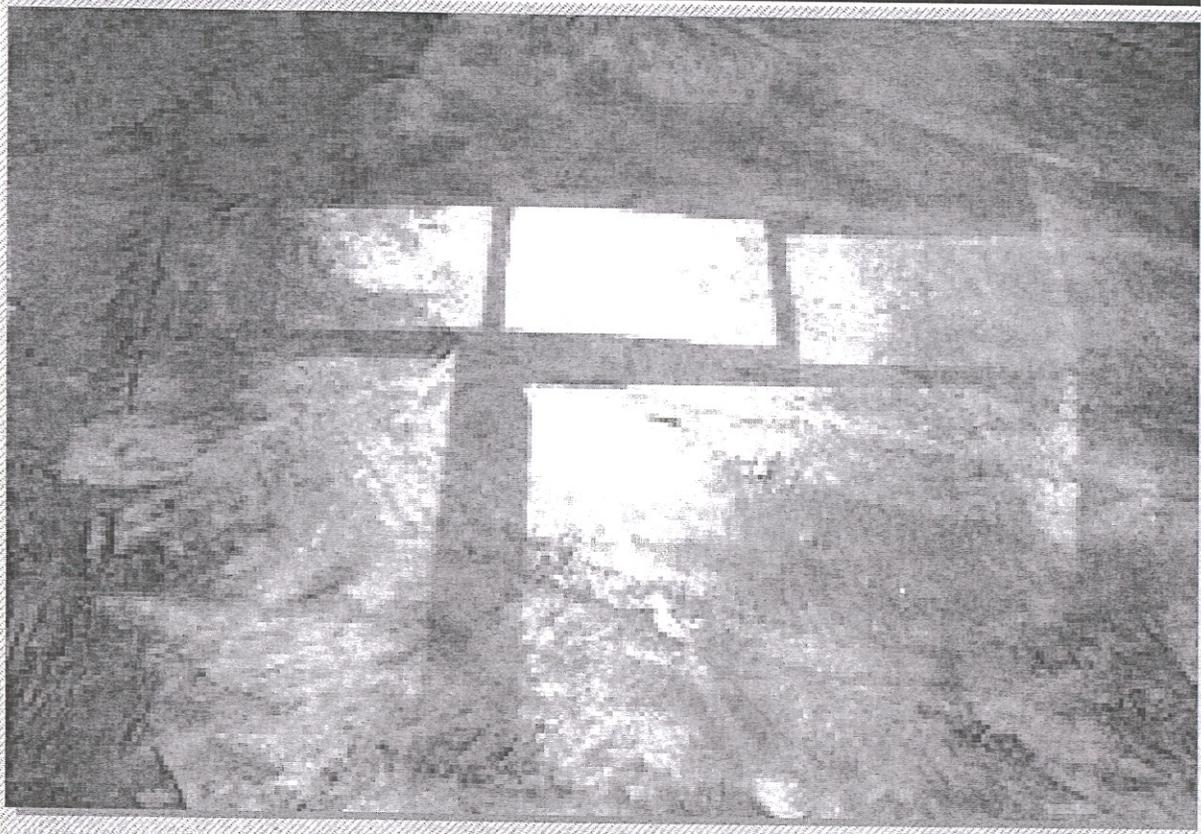
HOME

COLOR CHARTS

HERMETIC FLOORING

DECORATIVE CONCRETE

REFLECTOR



**Certified Elite Crete Dealer. Lifetime warranty available. Proudly Serving Louisiana, Texas and Florida. We have concrete flooring solutions to meet your needs.**



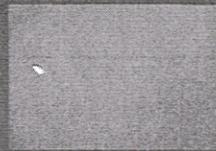
# REFLECTOR™ ENHANCER FLOORING SYSTEM

The REFLECTOR™ Enhancer  
Flooring System is perfect for:

- Retail Stores
- Residential living spaces
- Hotels and Casinos
- Office Buildings
- Garage Floors
- Schools and Universities
- Medical & Clean Rooms
- Dealership Showrooms
- Food prep areas
- Sports Arenas
- Veterinary Clinics
- Shopping Malls
- Industrial Floors
- Theme Parks
- Restaurants



Brass



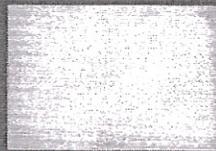
Bubblegum



Cairo



Canary



Charcoal Pearl



Coffee



Concord Grape



Copper



Dark Green



Elite Crete Systems Blue



Green Apple



Gunmetal



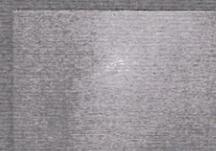
Lilac



Orange Gold



Red Yellow



Rialto



Russet



Sherbet

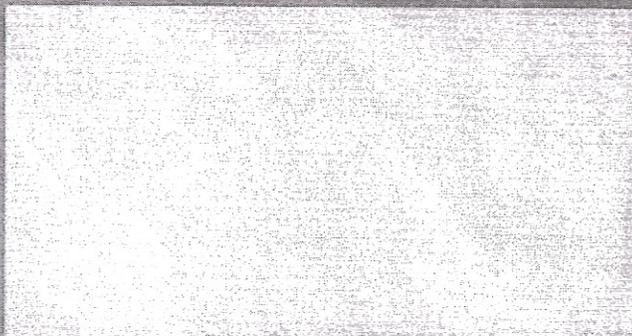


Sky Blue



Titanium

For more information or to place an  
order, contact your local Elite Crete  
Systems sales representative.



*Note: The colors on this chart are represented as closely as possible. Variations should be expected due to differences in: substrate condition, thickness of application, speed of curing, blending of colors, application method and color of initial primer coat. For additional information, see all related Product Information and Technical Data sheets located at [www.elitecrete.com](http://www.elitecrete.com).*

**elite crete systems**

[www.elitecrete.com](http://www.elitecrete.com)

# REFLECTOR™ ENHANCER FLOORING SYSTEM

**REFLECTOR™ Enhancer Flooring Systems** were engineered with three primary objectives in mind; cost effectiveness, extreme durability and unique aesthetic appeal. These floor coatings give specifiers, designers and property owners the ability to have floors with little to no maintenance and custom designed floor colors and patterns that cannot be achieved with other flooring products.

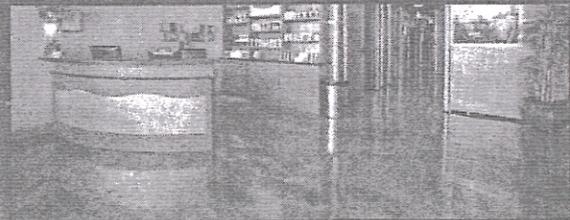


Although upon initial view the finish looks like that of a chemically reactive type stain or dye, the color and variation is much deeper. Taking a closer look, you can see tiny reflective particles not achieved with typical mica powders that tend to fade and/or interfere with floor strength. The end result is a floor that can be designed around the theme of the surroundings, not one that will overwhelm or be too conventionally plain and expected.



## REFLECTOR™ Enhancer Flooring System:

- **Divisions:** 096200, 096700, 099400, 099600, 099700
- **Description:** A fluid applied resin based flooring system where a completely unique, durable and cost effective floor is required. Unlike conventional concrete stains and dyes, these systems do not simply color the concrete but because they are resin based, increase the strength properties of the floor.
- **Benefits:**
  - Seamless with no grout lines.
  - Industrial grade, high traffic durability.
  - Easy to clean and maintain.
  - Superior abrasion and slip resistance options.
  - Limitless colors or patterns.
- **Typical use:**
  - Commercial: retail, shopping malls, automobile dealerships, medical offices, restaurants, sports areas.
  - Residential: living areas, basements, garage floors.
- **Products used:**
  - Coloring agent: REFLECTOR™ Enhancer.
  - Carrier: E100-PT1™, E100-PT1™ Fast Set or E100-UV1™.
  - Protective (optional but recommended): AUS-V™ gloss or satin.
  - Moisture barrier (optional): E100-VB5™.
  - Misc. (optional): E100-PT4™ (pigmented base/primer coat).



ELITE CRETE SYSTEMS

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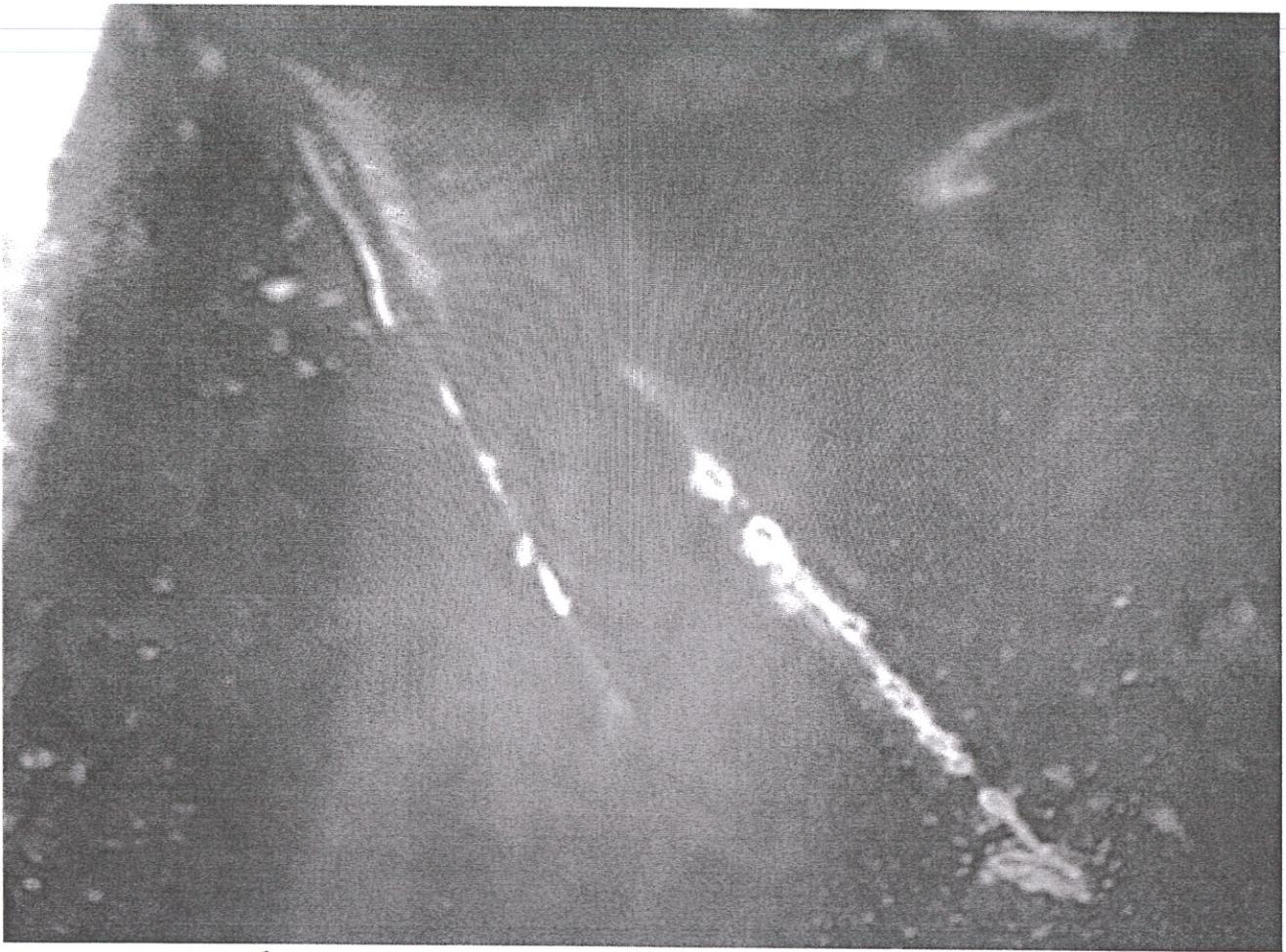
1009

1009 Colonial Club Dr  
HARRISBURG, LA  
3-26-15  
Charmel Peterson  
Carol Boyne



1009 COLONIAL CLUB HARAHAN, LA. Carl Boyne





1009 COLONIAL CLUB HARAHAN, LA Carl Boyer

7

**Tom Schedler**  
Secretary of State

**State of  
Louisiana  
Secretary of  
State**

**COMMERCIAL DIVISION**  
**225.925.4704**



Fax Numbers  
225.932.5317 (Admin. Services)  
225.932.5314 (Corporations)  
225.932.5318 (UCC)

Name	Type	City	Status
ARMOR CRETE LLC	Limited Liability Company	PRAIRIEVILLE	Active

**Business:** ARMOR CRETE LLC

**Charter Number:** 41539892K

**Registration Date:** 6/2/2014

**State Of Origin:**

**Domicile Address**

37459 ULTIMA PLAZA BLVD.

SUITE B236

PRAIRIEVILLE, LA 70769

**Mailing Address**

C/O MICHAEL MIZELL

37459 ULTIMA PLAZA BLVD., SUITE B236

PRAIRIEVILLE, LA 70769

## Status

**Status:** Active

**Annual Report Status:** In Good Standing

**File Date:** 6/2/2014

**Last Report Filed:** N/A

**Type:** Limited Liability Company

## Registered Agent(s)

<b>Agent:</b>	MICHAEL MIZELL
<b>Address 1:</b>	37459 ULTIMA PLAZA BLVD.
<b>Address 2:</b>	SUITE B236
<b>City, State, Zip:</b>	PRAIRIEVILLE, LA 70769
<b>Appointment Date:</b>	6/2/2014

## Officer(s)

**Additional Officers: No**

<b>Officer:</b>	MICHAEL MIZELL
<b>Title:</b>	Member
<b>Address 1:</b>	37459 ULTIMA PLAZA BLVD.
<b>Address 2:</b>	SUITE B236

**City, State, Zip:** PRAIRIEVILLE, LA 70769

**Officer:** JEREMY ROWE

**Title:** Member

**Address 1:** 37459 ULTIMA PLAZA BLVD.

**Address 2:** SUITE B236

**City, State, Zip:** PRAIRIEVILLE, LA 70769

## Amendments on File

No Amendments on file

Print

Contact View Screen [\[update\]](#)



<p><b>ARMOR CRETE, LLC</b></p> <p>Address: <input checked="" type="radio"/> Public <input type="radio"/> Mail</p> <div style="border: 1px solid black; padding: 5px;"> <p>ARMOR CRETE, LLC              37459 ULTIMA PLAZA BLVD, SUITE B236              Prairieville, LA 70560              UNITED STATES</p> </div> <p>Preferred Communication Method:</p>	<p>ID 269880</p> <p>Warnings VIOLATION OPEN</p> <p>SSN/FEIN</p> <p>Contact Standing ACTIVE</p> <p>Contact Type ENFORCEMENT ENTRY</p> <p>Criminal History NO</p> <p>Public File No</p> <p>Mailing List</p> <p>US Citizen No</p>	<p><b>Audit</b></p> <p><b>Enforcement</b></p> <p>Cont. Edu</p> <p>Documents</p> <p>Owners</p> <p>Owned By/k</p> <p>Exams</p> <p>Experience</p> <p>Notes</p> <p>Schools</p> <p>Librarian</p> <p>Application</p> <p>Other State</p> <p>Online Infor</p> <p>Reports</p>
<p>Comments:</p> <ul style="list-style-type: none"> <li>• Addresses</li> <li>• Organization Information</li> <li>• Credential List</li> </ul>		

Contact Addresses [\[add\]](#) [\[Show All\]](#)

Address Information	Contact Information	Update Addresses
<p>ARMOR CRETE, LLC</p> <p>37459 ULTIMA PLAZA BLVD, SUITE B236</p> <p>Prairieville, LA 70560</p> <p>Country: UNITED STATES</p> <p>Last updated by Bobbie Hughes (LSLBC)</p>	<p>Phone (225) 313-8110</p> <p>Fax</p> <p>Cell</p> <p>Email</p>	<p><a href="#">[update]</a></p> <p>MAIN ADDRESS</p> <p>Contact Public Address</p> <p>Contact Mail Address</p> <p>Form Letter</p>

Organization Information [\[update\]](#)

Field	Value	Field	Value
Online User ID	ARMO269880		

Credentials

Credential	Sub	License Type	License Issue	Expiration Date	Status	Rea
No Credentials Found						

8

BOBBY JINDAL  
GOVERNOR



MICHAEL B. MCDUFF  
EXECUTIVE DIRECTOR

State of Louisiana  
STATE LICENSING BOARD FOR CONTRACTORS

JUDY DUPUY  
ADMINISTRATOR

March 31, 2015

**CERTIFIED MAIL**  
**RETURN RECEIPT**  
**7013 2250 0002 3125 2186**

Armor Crete LLC  
Attn: Michael Mizell, Reg. Agent  
37459 Ultima Plaza Blvd. Suite B236  
Prairieville, Louisiana 70769

RE: 1009 Colonial Club Drive  
Harahan, Louisiana  
SLBC Case: 2015-354

Dear Mr. Mizell,

It has come to the attention of this office that your home improvement contracting services in the State of Louisiana may be in violation of the Louisiana Contractors' Licensing Law. Our records indicate that you do not possess a valid State Home Improvement Contractor's Registration.

We call your attention to LA R.S. 37:2175.2(A)(1) that no person shall undertake, offer to undertake, or agree to perform home improvement contracting services in excess of \$7,500.00 but not exceeding \$75,000.00, unless registered with and approved by the Residential Building Contractors Subcommittee of the State Licensing Board for Contractors as a home improvement contractor.

If our information is correct, we request that you consider voluntarily ceasing work, as a properly licensed contractor is needed to complete the project(s).

By way of this letter, the Board is providing you with an opportunity to show compliance with Title 37, Chapter 24 of the Louisiana Revised Statutes, prior to the institution of Board proceedings. Please forward your response to this correspondence, along with any relevant documents, to the attention of Mr. Nathan Rawls via email to [nrawls@lslbc.louisiana.gov](mailto:nrawls@lslbc.louisiana.gov) or fax to (888) 510-0129, within three (3) days of receipt.

Respectfully,

A handwritten signature in cursive script that reads "Marianne Sullivan".

Marianne Sullivan  
State Compliance Director

MS/md

**U.S. Postal Service™**  
**CERTIFIED MAIL™ RECEIPT**  
 (Domestic Mail Only; No Insurance Coverage Provided)

For delivery information visit our website at [www.usps.com](http://www.usps.com)

2015-354 3-day MD

7013 2250 0002 3125 2186

Postage	\$
Certified Fee	
Return Receipt Fee (Endorsement Required)	
Restricted Delivery Fee (Endorsement Required)	
Extra Fee	\$

Postmark  
Here

Armor Crete LLC  
 Attn: Michael Mizell, Reg. Agent  
 37459 Ultima Plaza Blvd. Suite B236  
 Prairieville, Louisiana 70769

for Instructions

**SENDER: COMPLETE THIS SECTION**

- Complete items 1, 2, and 3. Also complete item 4 if Restricted Delivery is desired.
- Print your name and address on the reverse so that we can return the card to you.
- Attach this card to the back of the mailpiece, or on the front if space permits.

1. Article Addressed to:  
 Armor Crete LLC  
 Attn: Michael Mizell, Reg. Agent  
 37459 Ultima Plaza Blvd. Suite B236  
 Prairieville, Louisiana 70769

**COMPLETE THIS SECTION ON DELIVERY**

A. Signature  Agent  Addressee  
*[Signature]*  
 B. Received by (Printed Name)  Agent  Addressee  
*[Signature]*  
 C. Date of Delivery  
 APR 05 2015  
 D. Is delivery address different from item 1?  Yes  No  
 If YES, enter delivery address below:



3. Service Type  
 Certified Mail  Priority Mail Express™  
 Registered  Return Receipt for Merchandise  
 Insured Mail  Collect on Delivery  
 4. Restricted Delivery? (Extra Fee)  Yes  No

7013 2250 0002 3125 2186

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BOBBY JINDAL  
GOVERNOR



MICHAEL B. MCDUFF  
EXECUTIVE DIRECTOR

State of Louisiana  
STATE LICENSING BOARD FOR CONTRACTORS

JUDY DUPUY  
ADMINISTRATOR

June 8, 2015

SENT VIA HAND SERVICE

Armor Crete, LLC  
Attn: Michael Mizell, Reg. Agent  
37459 Ultima Plaza Blvd., Suite B236  
Prairieville, Louisiana 70769

RE: NOTICE OF HEARING  
SLBC Case: 2015-354

Dear Mr. Mizell,

This is to notify you that the Residential Building Subcommittee (the Subcommittee) of the State Licensing Board for Contractors (the Board) shall conduct an administrative hearing, **Wednesday, June 17, 2015**, at 9:30 a.m., at its offices located at 2525 Quail Drive, Baton Rouge, Louisiana. This hearing shall be in accordance with the Administrative Hearing Procedures (copy attached) and Section 701 of the Rules and Regulations of the Board.

The purpose of this hearing is to consider an alleged violation by Armor Crete LLC of the provisions of Louisiana R.S. 37:2150-2192, the Contractors' Licensing Law, and in particular Section 2175.2(A)(1) and consideration of applicable penalties therein. This hearing is being called on information and belief, Armor Crete LLC, performed home improvement contracting services at 1009 Colonial Club Drive (\$10,547.00), Harahan, Louisiana without possessing a Louisiana State Home Improvement Registration.

Under the authority granted in LA R.S. 37:2162, the Board is empowered to issue an order to any person or firm engaged in any activity, conduct, or practice constituting a violation of any provision of the Contractors' Licensing Law, LA R.S. 37:2150, et seq., directing such person or firm to forthwith cease and desist from such activity, conduct, or practice prohibited by this Chapter. This order may be issued in addition to or in lieu of criminal penalties and administrative sanctions provided therein. Pursuant to LA R.S. 37:2175.4, if the Subcommittee determines that any registrant is liable for violation of any of the provisions contained in this Part, the Subcommittee may suspend or revoke the registrant's certificate of registration, or reprimand the registrant. The Subcommittee may assess an administrative penalty of up to twenty-five percent plus administrative costs, of the total contract price, for each violation, committed by the home improvement contractor who is registered or who is required to be registered.

You are required to appear at said hearing by Order of the State Licensing Board for Contractors, State of Louisiana, this 8th day of June, 2015. You may be represented by legal counsel if you so desire. **Informal disposition may be made of any case of adjudication by stipulation, agreed settlement, consent order, or default, in accordance with Louisiana R.S. 49:955(D). Thus, in lieu of appearing at the, June 17, 2015, hearing, you may make a settlement offer to the Board by contacting Ms. Bobbie Hughes prior to the hearing. Any such offer may be considered by the Board at the hearing, and you will be notified thereafter of the Board's response.**

Should you need further information, please contact Mr. Nathan Rawls at (225) 765-2301 Ext. 215 or via email [nrawls@slbc.louisiana.gov](mailto:nrawls@slbc.louisiana.gov).

Respectfully,

Handwritten signature of Bobbie Hughes in black ink.

Bobbie Hughes  
State Compliance Director

BH/md

Attachment: Administrative Hearing Procedures

BOBBY JINDAL  
GOVERNOR



State of Louisiana  
STATE LICENSING BOARD FOR CONTRACTORS

MICHAEL B. McDUFF  
EXECUTIVE DIRECTOR

JUDY DUPUY  
ADMINISTRATOR

June 8, 2015

Armor Crete, LLC  
Attn: Michael Mizell, Reg. Agent  
37459 Ultima Plaza Blvd., Suite B236  
Prairieville, Louisiana 70769

SUBPOENA OF RECORDS AND DOCUMENTS

Pursuant to the authority granted by Louisiana Revised Statutes 49:956 (5), you are hereby commanded, in the name of the Louisiana State Licensing Board for Contractors, to provide to this office at 2525 Quail Drive, Baton Rouge, Louisiana 70808, **within 72 hours upon receipt of this subpoena:**

“Copies of all quotes, bids, permits, bonds, proposals, agreements, contracts and/or subcontracts, all payroll records, other payments, all purchase orders, material invoices, all equipment rental invoices, documents concerning any construction specified in the Hearing Notice of June 8, 2015.”

You are required by law to respond to this subpoena issued by Order of the Louisiana State Licensing Board for Contractors, State of Louisiana, this 8th day of June, 2015.

A handwritten signature in cursive script, appearing to read "B. Hughes".

Bobbie Hughes  
State Compliance Director  
SLBC Case: 2015-354



BOBBY JINDAL  
GOVERNOR

MICHAEL B. MCDUFF  
EXECUTIVE DIRECTOR

State of Louisiana  
STATE LICENSING BOARD FOR CONTRACTORS

JUDY DUPUY  
ADMINISTRATOR

June 8, 2015

This is to certify that:

Armor Crete, LLC

Attn: Michael Mizell, Reg. Agent

~~37459 Ultima Plaza Blvd., Suite B236~~

~~Prairieville, Louisiana 70769~~

SLBC CASE: 2015-354

*Delivered to  
1141 Traci Ave  
Denham Springs LA  
70726*

has received the Notice of Hearing, Subpoena of Records and Documents and  
Administrative Hearing Procedures, from the Louisiana State Licensing Board for  
Contractors, Compliance Section on:

6-9-15  
Date

*M/A No Answer at the Door Photo Taken and added to  
the CAVU record.*  
RECIPIENT

*Todd Brady*  
Compliance Investigator/Supervisor

*B. Hughes*  
Bobbie Hughes, State Compliance Director



2525 QUAIL DRIVE  
BATON ROUGE, LA 70806-9042

Armor Crete, LLC  
Attn: Michael Mizell, Reg. Agent  
37459 Ultima Plaza Blvd., Suite B236  
Prairieville, Louisiana 70769

